

# Smartlock

Y797

Y797G

## Owner's Manual



APP Control



No key



Waterproof



Alarm sound

Patent number: 201320506211.3

## ■ Protect Function

- **Anti cutting function:**

Cutting cable triggers alarm immediately. Alarm will stop after pairing with APP.

- **Vibration function:**

Vibrating or moving the lock triggers alarm for 30 seconds. Alarm will stop after pairing with APP.

- **Waterproof grade:** IP55.

- **Alarm sound:** 115dB



## ■ Sketch Map



## ■ Product Specification

- \* Size: 92X55X34mm
- \* Material: ABS+copper+cable ( chain)
- \* Power: 3 “AAA” size alkaline batteries (not included)
- \* Cable (Chain) length: 80cm
- \* Working temperature: -10℃~+60℃
- \* Storage temperature: -20℃~+80℃
- \* Product weight: 230g (cable lock) / 610g (chain lock)

## ■ APP download

- IOS 7.0 and Android 6.0 or above.

### iOS



- Search solebe in APP store.

### Android



- <http://www.solebe.net/api/app-download>



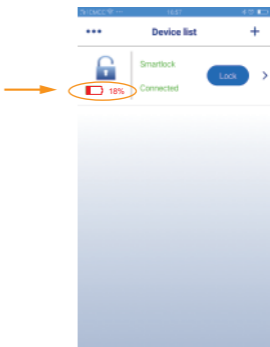
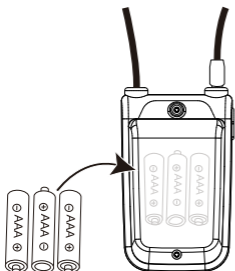
- Search solebe in Google Play.

## ■ APP

- Please check the instruction and FAQs after installing the APP.





## ■ Battery



- 3 “AAA” size alkaline batteries.
- When the power is lower than **20%**, it sounds DiDiDi -DiDiDi-DiDiDi when unlock. Once the power is less than **5%**, **red light** will be on while pressing the lock button, it will be unable to lock, please replace the battery in time. (Batteries may last 6-8 months normally. )

## ■ Lock

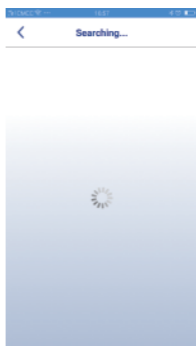
Please install batteries properly, tighten the battery cover screws, and plug into the cylinder then press the lock button “”, it sounds DiDi when locked successfully. (Blue light will be on when press the lock button “”, and off while release it.)  
**(it can't be paired or locked, if the above steps are not operated properly. )**



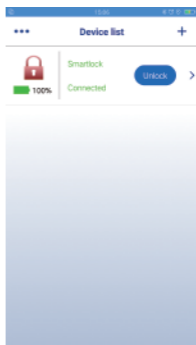
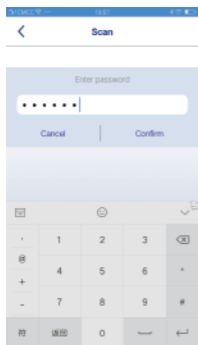
## ■ Pairing



1. Login to the **Smartlock APP**, click “+” to search for locks.  
(it can only be paired in locked status.)

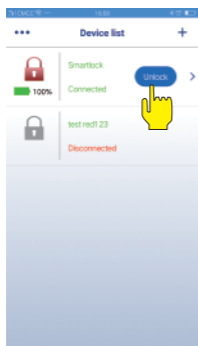


2. Enter the default password 123456, then it will show "connected" in the APP.



## ■ Unlock

- Click “ **Unlock** ”, blue light on, press the cylinder button and pull it out, meanwhile it will show **Disconnected** in the APP.

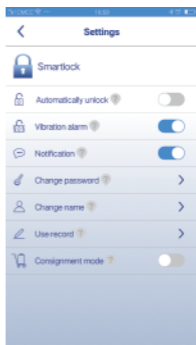
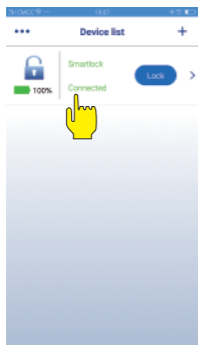


Press the cylinder button and pull the cylinder out.

## ■ Setting

There is introduction of function and settings on setting page, please click “ ? ” to check.

- Please keep the password in mind, which is requested when changing mobile phones or reconnecting. The lock can't be used without the password.



# ■ Troubleshooting

## 1. Unable to lock (No DiDi Sound when press the lock button)

Reasons:	Solutions:
a. Install batteries improperly. b. Low battery. c. The lock cylinder is not plugged to the bottom. d. The lock cylinder has been oxidized and causes bad connection.	a. Install batteries correctly. b. Replace with new batteries. c. Pull out the cylinder and plug it into the hole deep enough. d. Polish the cylinder with abrasive paper.

## 2. Fail to pair

Reasons:	Solutions:
a. unlocked status. b. Bluetooth is off. c. Phone's GPS is off. d. The lock is paired with the other phone. e. Interfered by other Bluetooth signals nearby.	a. Follow the user manual and lock it till you hear DiDi sound after pressing the lock button then search and pair it. b. Turn on Bluetooth. c. Turn on GPS d. Turn off Bluetooth of the other phone. e. Move to new position and try again.

## 3. Password error

Reasons:	Solutions:
a. wrong code. b. System recognition error. c. Password has been changed. d. Interfered by other Bluetooth signals nearby.	a. Type correct code. b. Turn off Bluetooth then on, then re-enter password. c. Find out the correct password. d. Move to new position and try again.

## 4. Indicated Unlocked status

Reasons:	Solutions:
a. Mobile phone Bluetooth is off. b. The distance between the lock and phone is too far. c. Low battery of the lock. d. Not enough storage of mobile phone. e. Program stuck.	a. Turn on Bluetooth. b. Stay closer to pair. c. Change batteries. d. Turn off Bluetooth then on or restart your phone. e. Reinstall batteries and pair with Bluetooth devices.

## 5. Failed to unlock

Reasons:	Solutions:
a. Low battery b. App stops c. The lock bar hasn't been adjusted completely to unlock status.	a. Change batteries. b. Sign out from the app, turn off Bluetooth, then on, and open the app. c. Plug the cylinder to the bottom completely to restore the lock bar, then turn off Bluetooth and on, unlock the device after pairing.

## 6. Alarmed failed

Reasons:	Solutions:
a. The vibration function is off. b. No alarm under Bluetooth pairing condition(anti-burglar mode will be on when user leaves). c. Alarm will be postponed in case of triggering by mistake.	a. Turn on the app vibration function. b. Bluetooth off or place the phone 12 meters away from the locks to test the alarm function c. Alarm goes off one time after first touch, 5 seconds later if the lock senses vibration, alarm will be triggered.

## 7. Too slow to connect

Reasons:	Solutions:
a. Not enough storage of phones or too much phone garbage. b. Old model phone which runs slowly.	a. Clean mobile phone cache junk, turn off the phone and restart. b. Change another phone or return the lock. (under the premise that no impact on further sale)